ERX MOBILE APP USER GUIDE

ePrescribe App

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LICENSES AND TRADEMARKS

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Please read and follow the instructions carefully.

What to Expect

Average Setup Time: 10 Minutes

1. Download App (5 Minutes)
2. Set Up App (5 Minutes)
3. Write a prescription (5 Minutes)

Things You'll Need

1. An iPhone, iPad, or iPod Touch
2. iOS 6.0 or Later for the operating system

Pre-Requisites

1. Prior to setting up your ePrescribe app, you will need to have already setup your ePrescribe account. For instructions on how to setup ePrescribe please visit http://hseprescribe.com/setup/
2. Verify your OS Version
   a. From the Home Screen, tap Settings > General > about, the iOS version will appear on this screen. Make sure that it is 6.0 or Later.

Download eRx App

1. Open App Store from your apple Device
2. Search Allscripts ePrescribe and tap
3. Then click and select

Setup eRx App

1. On your Apple device go to Settings
2. Scroll down until you see tap ePrescribe to pull up the App Settings
3. Verify that the server https://eprescribe.allscripts.com/iPhone is in the Server field
4. Enter the ePrescribe username and password for the provider

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How to write a prescription in eRx

1. Login to ePrescribe app with your username & password
2. Select Patient
   a. Search for a patient
   b. Add a patient
      i. Search for Patient > Select Add Patient > Enter in patient information If you do not find a patient select Add Patient in the upper right hand corner
3. Click the **Prescriptions** button.
4. Click **Electronic RX** and the eRx window will appear. have
5. Click **Select Med**. Type the medication name, and then select search parameters (Patient History, My History, All Meds).
6. Select the desired medication and strength combination.
7. Click **Select Sig**. You can write your own directions (write free text SIG), or you can select from Preferred directions.
8. Enter the day's supply, quantity, and number of refills.
9. Click **Add and Review**.
10. Click **Select Pharmacy** ensuring that CS is next to the pharmacy name, and then click **Process Script Pad**.

eRx App FAQs

Q: **Can my staff prepare a prescription on my behalf from the eRx App?**
A: No, only the provider can access the app to write a prescription, there is no way to prepare a prescription and send it to the provider to review with the app.

Q: **Is there an ePrescribe app for Android**
A: No, Allscripts Development team is currently working on an android ePrescribe App. As ePrescribe is the web based application providers can prescribe from their android phones through the Google Chrome web browser by going to ePrescribe.allscripts.com. Since Android has 100+ different operating systems (This being due to the various android devices, frequent updates, and vendor modifications to devices) it is taking longer create an app that is secure and stable.

Q: **Can I write a Controlled Substance (CS) Prescription from the eRx App**
A: No, There are a few reasons why. First Federal Law CFR T21 §1311.115(a)(3) Requires the One Time Password (OTP) to be separate from the device that is being used to prescribe. This means that even if a provider has a separate device to generate the OTP, the device they are writing prescriptions from cannot be designed to do both.
Second, to meet the 3rd party certification required by federal law, they cannot design a system that will allow a device to prescribe & receive the OTP CFR T21 §1311.300.
Third, phone & tablet apps do not have the level of encryption required by federal regulations to write CS prescriptions. However Google Chrome & Internet Explorer do have the encryption level that is necessary. If the provider chooses to write a CS prescription from a mobile device we recommend they do so from one of those internet browsers by going to ePrescribe.allscripts.com and writing a prescription with a separate OTP device for the greatest amount of compliancy.

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Contact Information

If you require assistance, please contact the ePrescribe Team Support Hours are Monday – Friday 7-330 PM MST.

Support/Implementation: 1.888.278.3685
Click to Chat: www.HSePrescribe.com/setup > Click to Chat

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